

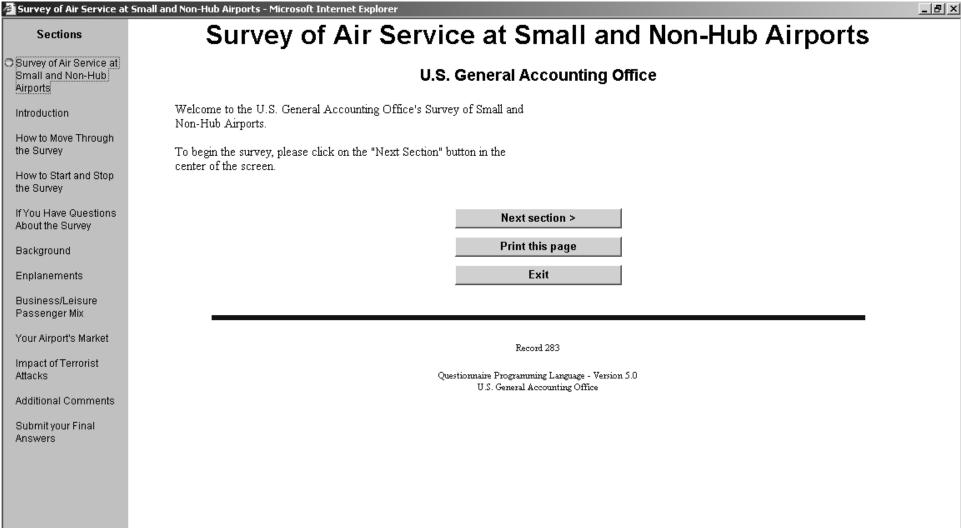
If you have questions about the survey, please contact either: Steve Martin at (202) 512-3389 or martins@gao.gov Dawn Hoff at (206) 287-4871 or hoffd@gao.gov

If you experience technical problems or have questions about how the web survey works, please contact:

Carl Ramirez at (202) 512-3721 or ramirezc@gao.gov

Click on the button below to start this questionnaire.

Start log in

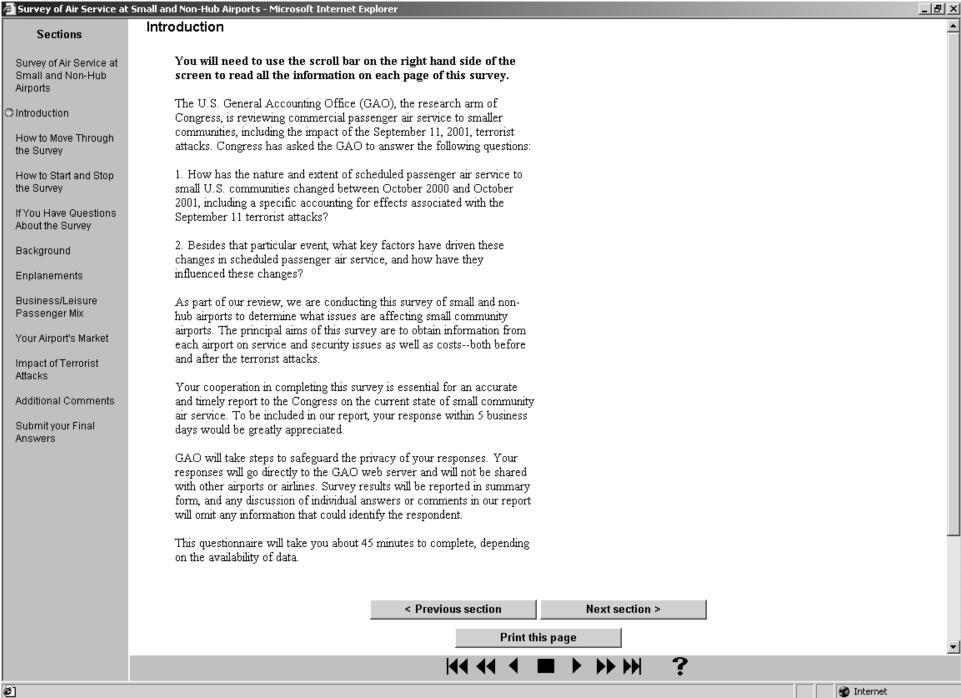


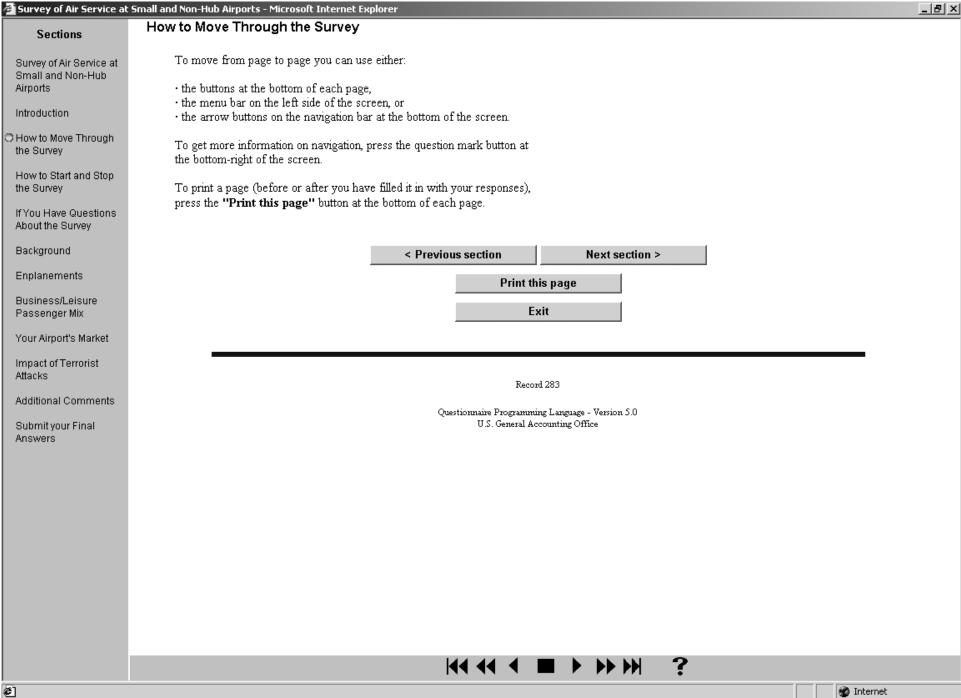


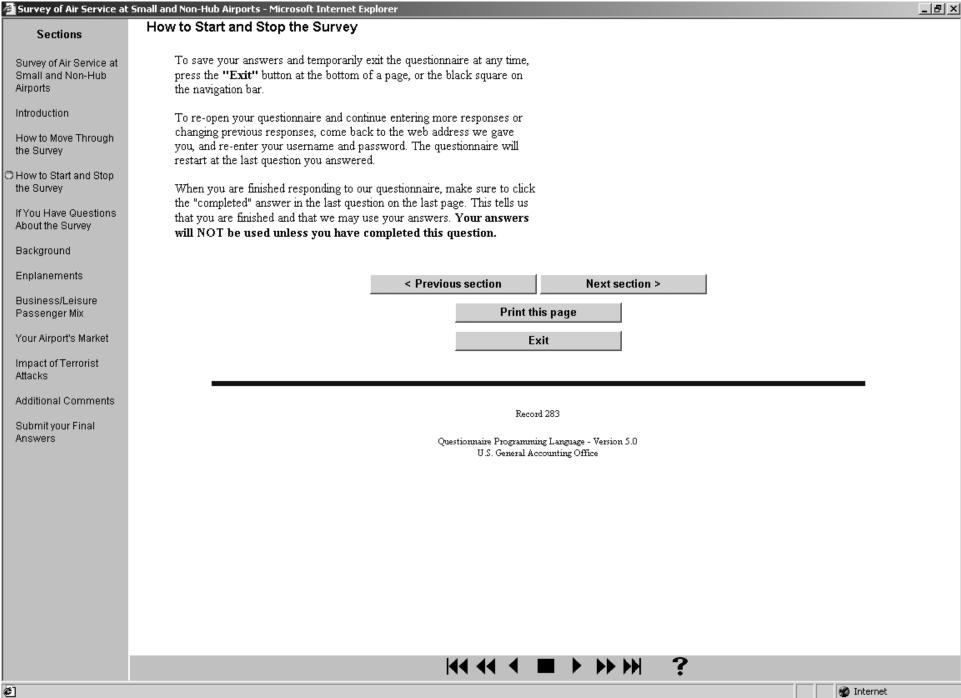


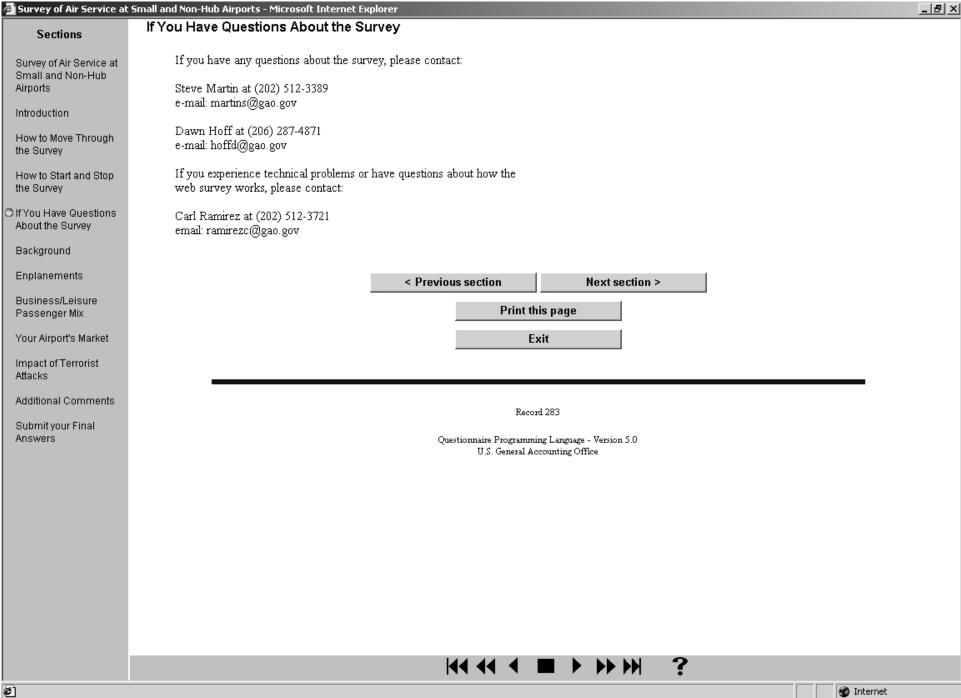






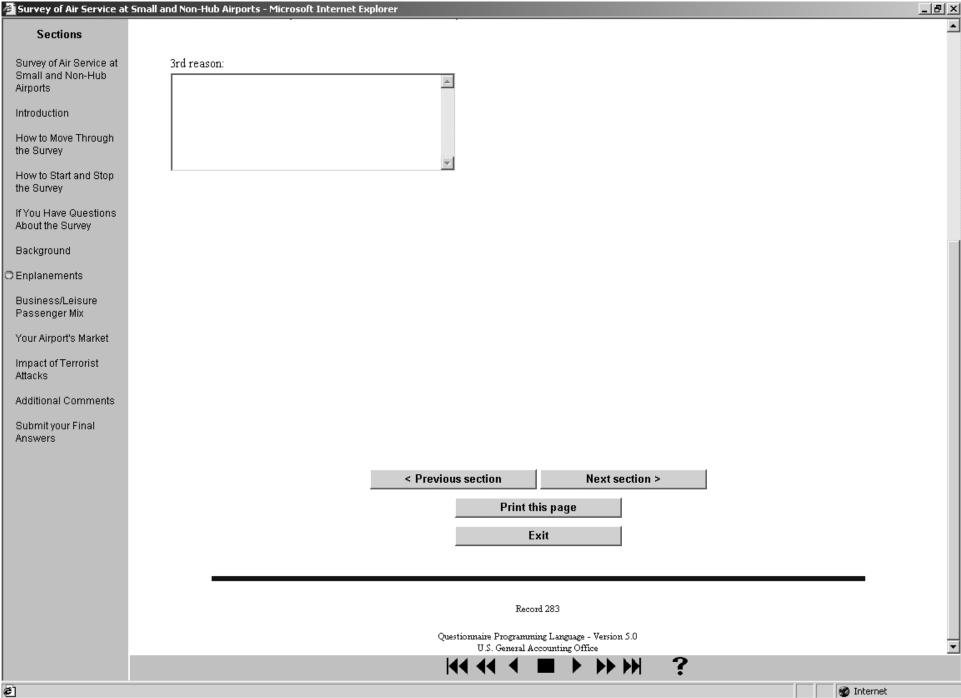




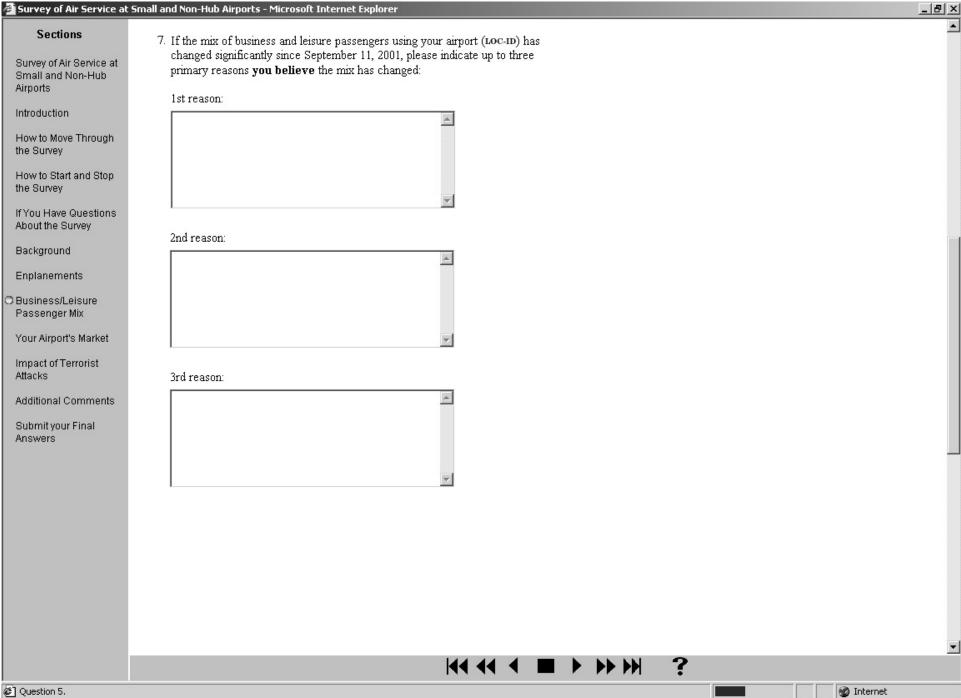


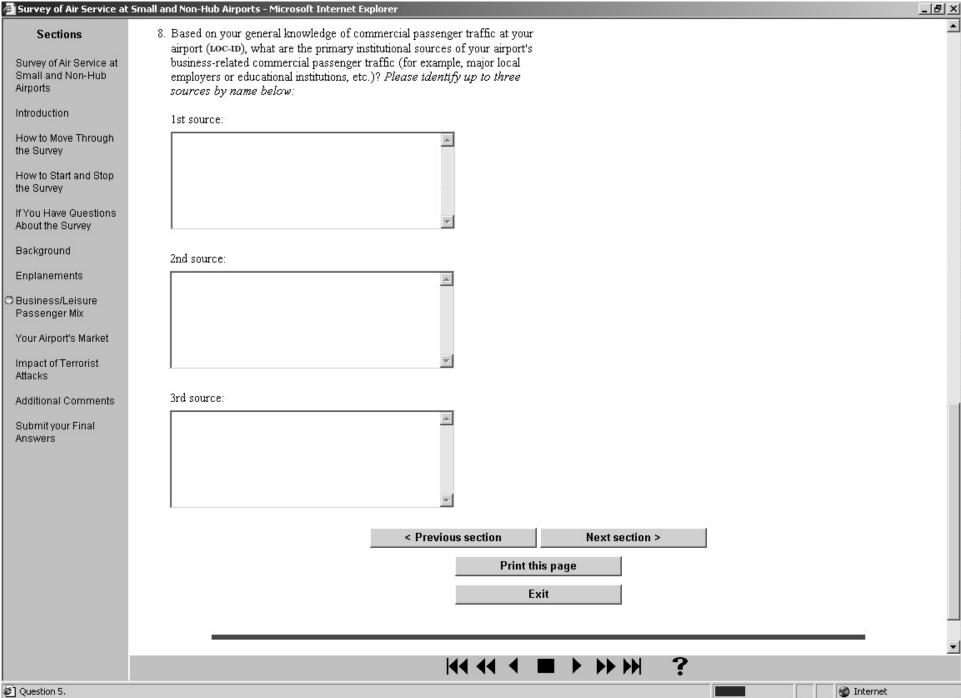
Survey of Air Service at	t Small and Non-Hub Airports - Microsoft Internet Explorer	_ & ×
Sections	Background	
Survey of Air Service at Small and Non-Hub Airports	Please answer these questions as they pertain to commercial air service at your airport (LOC-ID).	
Introduction How to Move Through the Survey How to Start and Stop the Survey If You Have Questions About the Survey Background	1. First, we'd like to get some basic information about your airport (LOC-ID). Please confirm or change the following data. Please confirm or change the following data. To enter an answer, click or tab your cursor into the boxes below. Airport Name Associated City State	
Enplanements Business/Leisure Passenger Mix Your Airport's Market Impact of Terrorist Attacks Additional Comments	Print this page Exit	
Submit your Final Answers	Record 283 Questionnaire Programming Language - Version 5.0 U.S. General Accounting Office	
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Survey of Air Service at	st Small and Non-Hub Airports - Microsoft Internet Explorer	_ & ×
Sections	Enplanements	_
Survey of Air Service at Small and Non-Hub Airports	 How many commercial passenger enplanements did your airport (Loc-ID) have in calendar year 2000? Enter the approximate number in the box below. 	
Introduction		
How to Move Through the Survey	3. How many commercial passenger enplanements did your airport (Loc-ID) have in the following months? Enter the approximate numbers in the boxes	
How to Start and Stop the Survey	below. September 2000	
If You Have Questions About the Survey	October 2000	
Background	September 2001	
○ Enplanements	October 2001	
Business/Leisure Passenger Mix		
Your Airport's Market	4. If your airport's (LOC-ID) passenger enplanements have decreased since September 11, 2001, please identify up to three primary reasons you	
Impact of Terrorist Attacks	believe they have decreased:	
Additional Comments	1st reason:	
Submit your Final Answers		
Allowers		
	2nd reason:	
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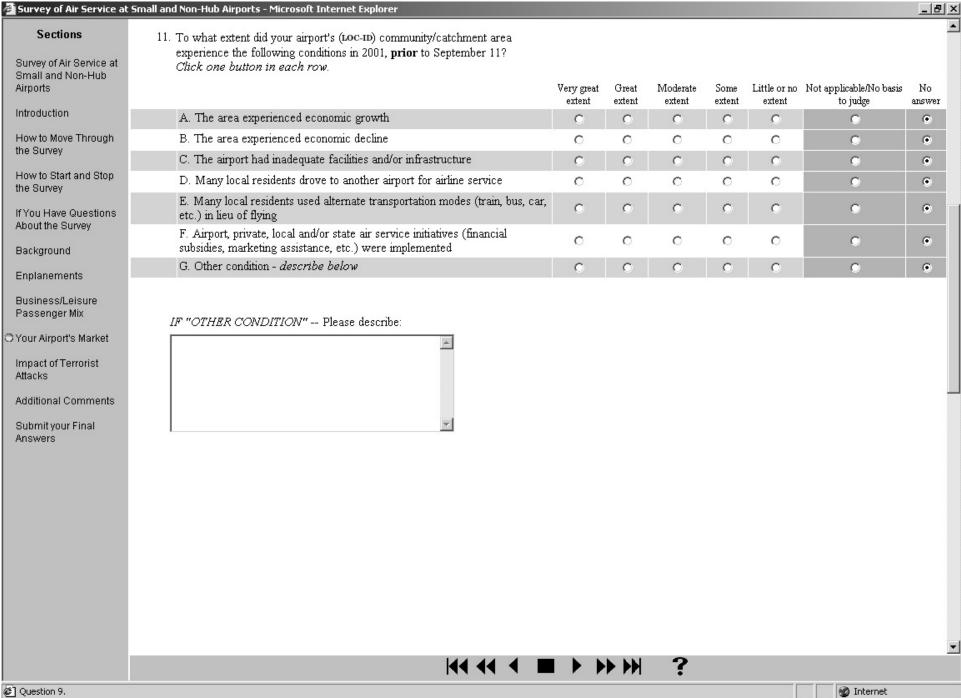


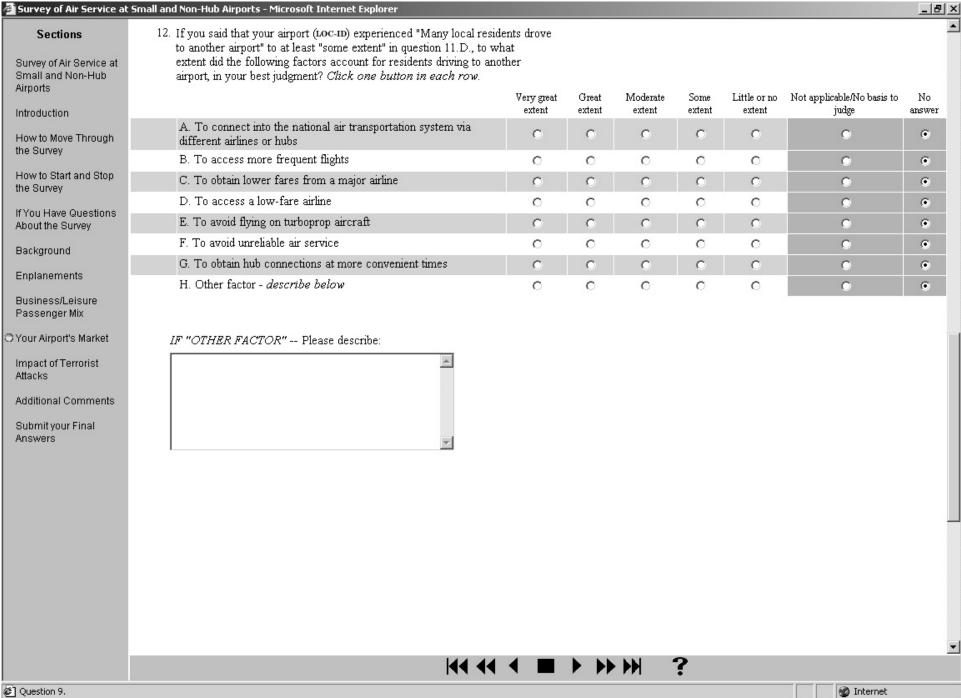
Survey of Air Service at	at Small and Non-Hub Airports - Microsoft Internet Explorer	_ & ×
Sections	Business/Leisure Passenger Mix	î
Survey of Air Service at Small and Non-Hub	 To what extent do you believe that your airport (LOC-ID) relies on business passenger traffic to maintain commercial air service? Click one button. 	
Airports	1. O Very great extent	
Introduction	2. C Great extent	
How to Move Through	3. C Moderate extent	
the Survey	4. C Some extent	
How to Start and Stop the Survey	5. C Little or no extent	
	6. O Don't know	
If You Have Questions About the Survey	7. No answer	
Background	6. We would like to get an idea of the mix of business and leisure	
Enplanements	passengers who used your airport (LOC-ID) both before and after the September 11 terrorists attacks.	
O Business/Leisure Passenger Mix	Please indicate the approximate percentage of your total commercial	
Your Airport's Market	passenger traffic comprised by business and leisure passengers for each period. Enter whole percentages, using numeric digits only, totaling	
Impact of Terrorist Attacks	100%	
	The 12 months BEFORE September 11, 2001:	
Additional Comments	Business %	
Submit your Final Answers	Leisure %	
	Total 100%	
	SINCE September 11, 2001:	
	Business %	
	Leisure %	
	Total 100%	
	10ta 100%	
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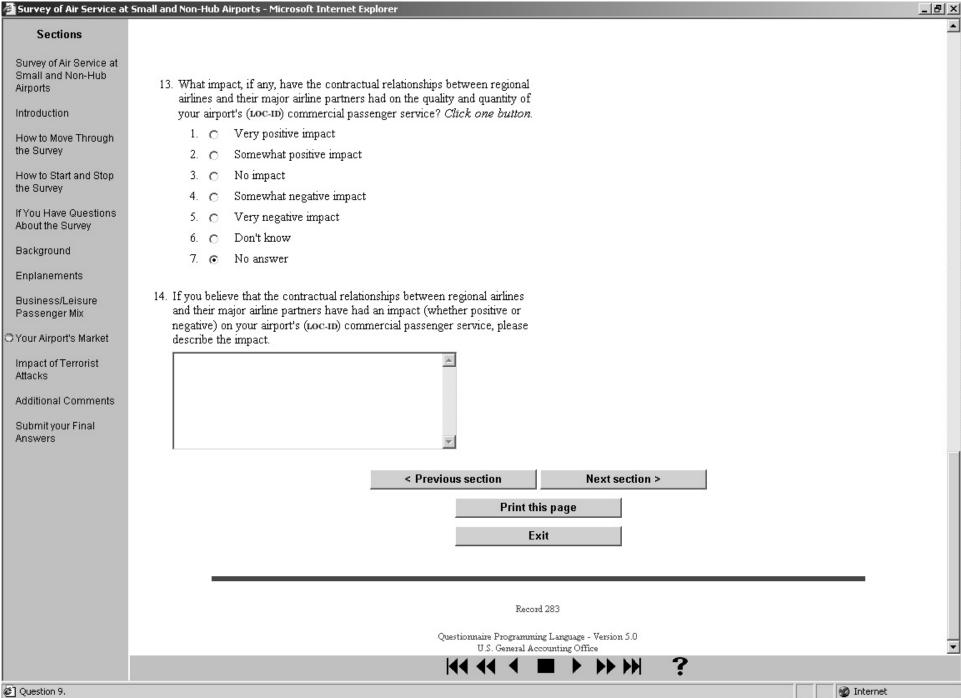


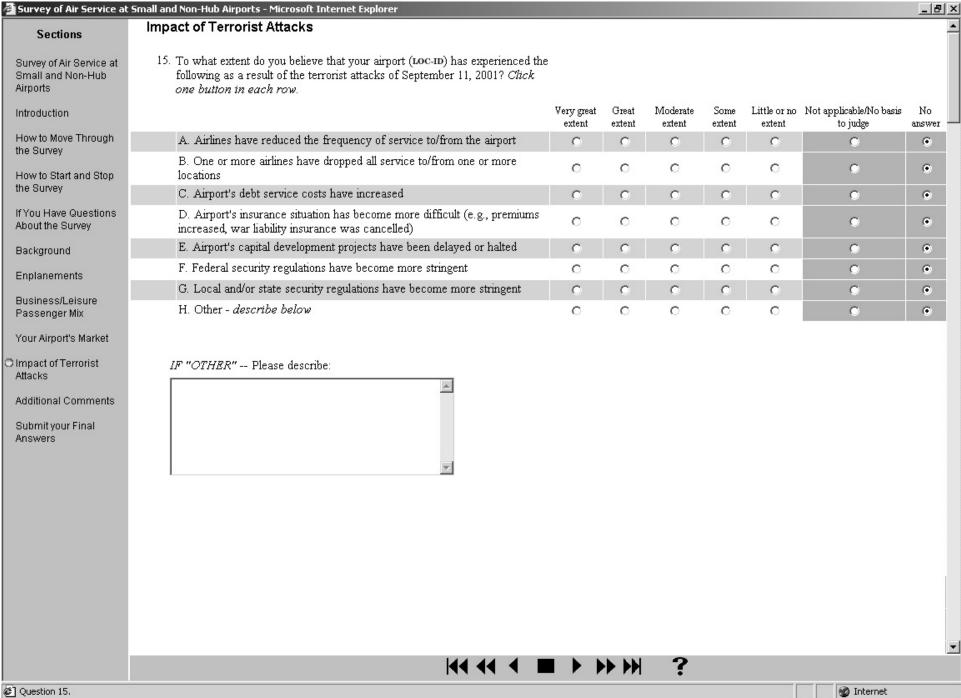


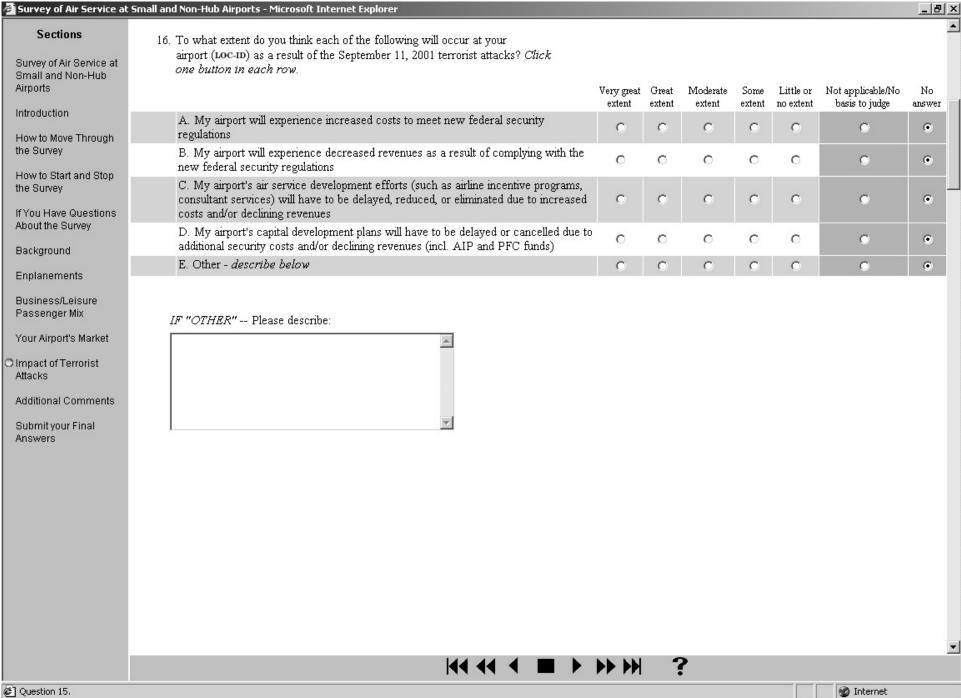
Survey of Air Service at	t Small and Non-Hub Airports - Microsoft Internet Explorer	_ B ×
Sections	Your Airport's Market	_
Survey of Air Service at Small and Non-Hub Airports Introduction How to Move Through	9. We would like to get an indication of your airport's (LOC-ID) primary catchment area (the geographic area that supplies passengers to your airport) for the majority of the passengers it serves. Please estimate the approximate population and approximate geographic area that your airport serves in terms of average and maximum driving distance and time. Enter numbers for population, miles, and minutes	
the Survey	Population	
How to Start and Stop the Survey	Miles (average) Miles (maximum)	
If You Have Questions About the Survey	Minutes (average)	
Background	Minutes (maximum)	
Enplanements		
Business/Leisure Passenger Mix	10. Please list the airports, if any, with which your facility competes for commercial passenger traffic. List up to three names and	
O Your Airport's Market	corresponding identifier codes.	
Impact of Terrorist Attacks	1st Airport Name 1st Airport Identifier	
Additional Comments		
Submit your Final Answers	2nd Airport Name 2nd Airport Identifier	
	2nd Alimant Mana	
	3rd Airport Name 3rd Airport Identifier	
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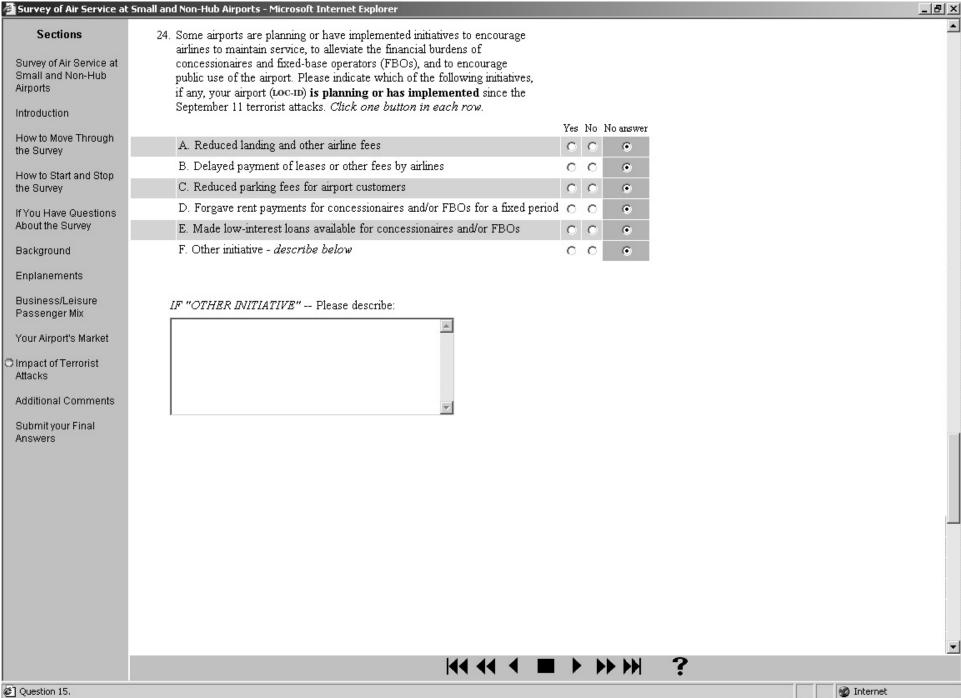


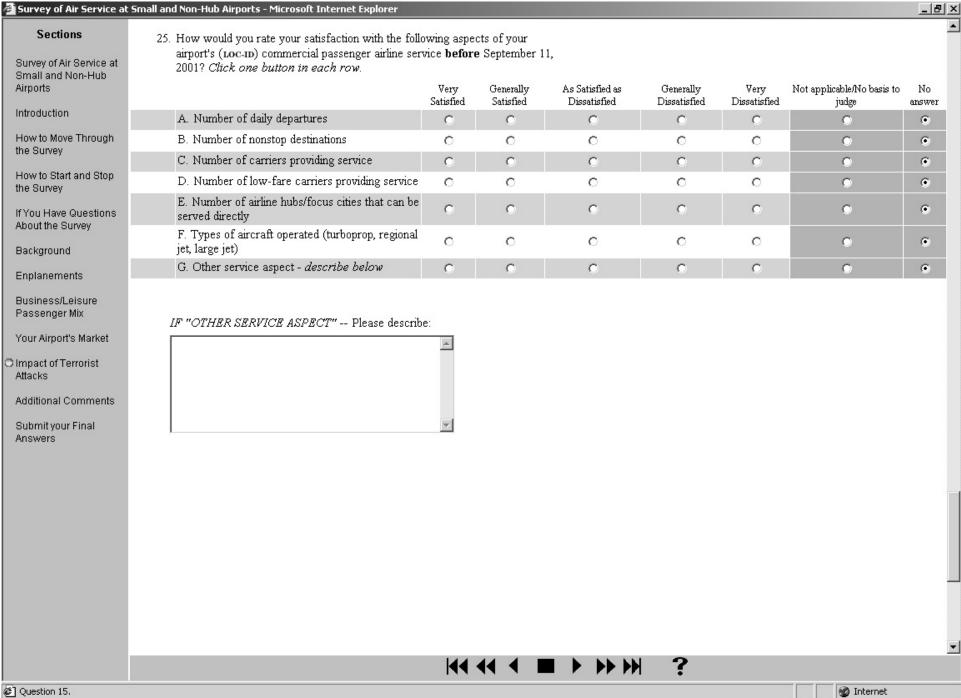
Survey of Air Service at	t Small and Non-Hub Airports - Microsoft Internet Explorer	_ & ×
Sections Survey of Air Service at Small and Non-Hub Airports	17. What is your airport's (LOC-ID) total operations and maintenance (O&M) budget for 2001? Please enter the approximate dollar amount. \$	
Introduction How to Move Through the Survey How to Start and Stop the Survey If You Have Questions About the Survey	18. What percent of the 2001 annual O&M budget has been used or committed (to date) to meet any new federal security requirements implemented after September 11? Enter the approximate percentage. ——————————————————————————————————	
Background Enplanements Business/Leisure Passenger Mix Your Airport's Market O Impact of Terrorist Attacks	 19. What is the estimated impact of the September 11 terrorist attacks on your airport's expected 2001 revenues? Click one button. 1. ○ Increase in revenue 2. ○ No change in revenue 3. ○ Decrease in revenue 4. ○ Don't know 5. ⓒ No answer 	
Additional Comments Submit your Final Answers	20. If you indicated that revenue would increase or decrease, by approximately how much? Enter the approximate dollar amount and percentage. Total dollar amount of change \$ Percent change from expected (prior to Sept. 11) 2001 revenues \(\sqrt{\psi} \)	
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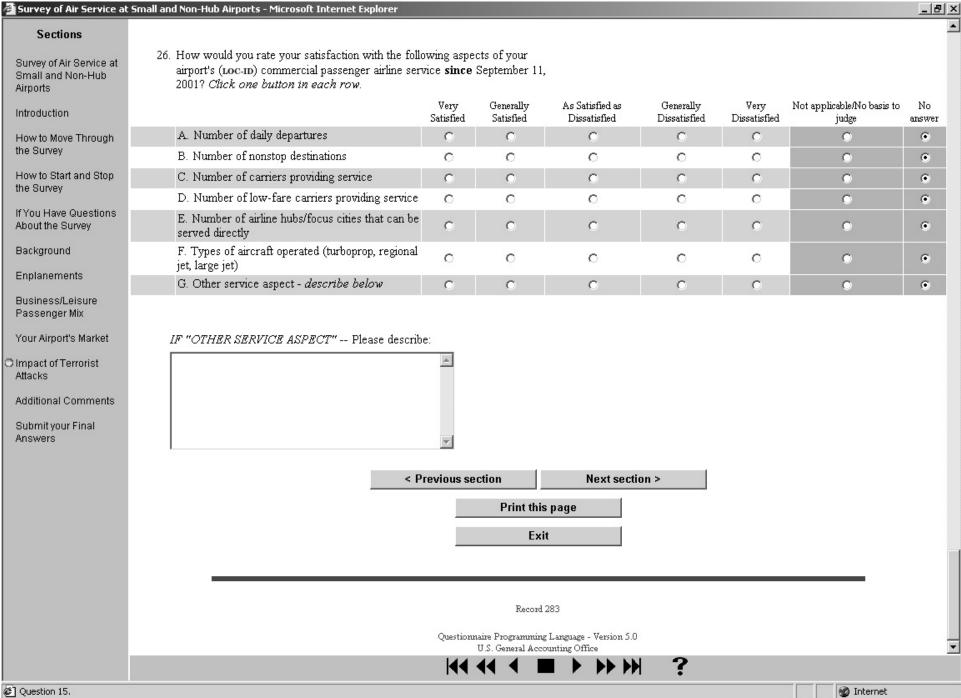
Survey of Air Service at	t Small and Non-Hub Airports - Microsoft Internet Explorer	_ & ×
Sections Survey of Air Service at Small and Non-Hub Airports Introduction How to Move Through the Survey How to Start and Stop the Survey	21. In your best estimate, what were your airport's (LOC-ID) average annual security costs before September 11, and how much do you expect them to increase on an annual basis, if at all, as a result of the terrorist attacks of September 11? Please include costs borne by your airport for federally-required measures such as: · Conducting employee background checks and providing ID badges · Terminal security costs · Security-related certification requirements · Portions of wages or other costs associated with security · All security-related costs paid for with airport generated funds such as	
If You Have Questions About the Survey Background	PFCs, parking revenue, and landing or other fees. Please exclude costs paid by: • Federal funding, such as AIP	
Enplanements Business/Leisure	Enter approximate dollar numbers.	
Passenger Mix Your Airport's Market	Operating Costs:	
O Impact of Terrorist Attacks Additional Comments Submit your Final Answers	Average annual security costs \$ Incremental increase in average annual security costs as a result of the \$ September 11, 2001 terrorist attacks	
	Capital Costs: Average annual security costs \$	
	Incremental increase in average annual security costs as a result of the \$ September 11, 2001 terrorist attacks	
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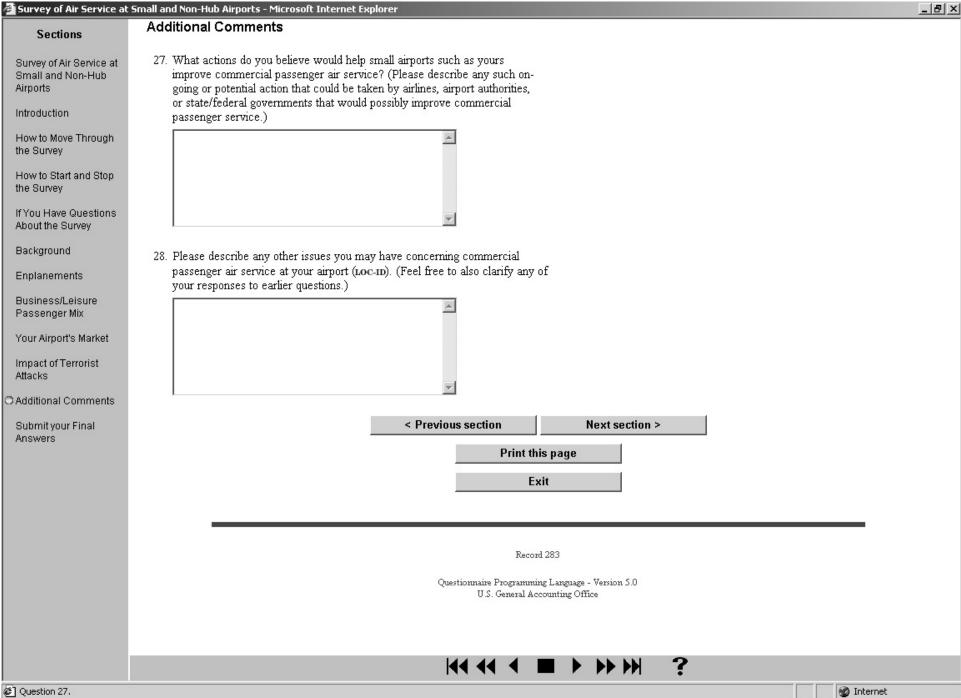
Survey of Air Service at	t Small and Non-Hub Airports - Microsoft Internet Explorer	_ 8 ×
Sections Survey of Air Service at Small and Non-Hub Airports Introduction How to Move Through the Survey How to Start and Stop the Survey If You Have Questions About the Survey Background Enplanements Business/Leisure Passenger Mix Your Airport's Market	22. Thinking about all of the costs your airport (LOC-ID) has incurred so far as a result of the more stringent federal security regulations imposed since September 11, 2001, approximately what percentage of these costs did you fund through each of the following sources? Please note: we recognize that some of the funding sources noted below may not be available for this purpose within the time frame we are asking about. Enter whole percentages, using numeric digits only, totaling 100%. Airport Improvement Program (AIP) % Passenger facility charges (PFCs) % State aid (taxes, loans, grants, etc.) % Local aid (taxes, loans, grants, etc.) % Tax-exempt or special facility bonds % Airport revenue (including new or increased airline fees) % Other funding source - describe below % Total 100%	
Additional Comments Submit your Final Answers	(Internet

Sections Survey of Air Service at Shrowled and Non-Hub Airports Introduction How to Move Through the Survey How to Start and Stop the Survey If You Have Questions About the Survey Passenger Mix Sustinuse Passenger Mix You Airport Salatian Sustant Comments Businessalusiause Passenger Mix You Airport Salatian Submityour Final Actionmal Comments Actionmal Comments Submityour Final Actionmal Comments Actionmal Comments Actionmal Comments Actionmal Comments Actionmal Comments Actionmal Comments Actionm	Survey of Air Service at	t Small and Non-Hub Airports - Microsoft Internet Explorer	_ & ×
44 44 4 ■ ▶ ▶ ▶ ₩ ?	Sections Survey of Air Service at Small and Non-Hub Airports Introduction How to Move Through the Survey How to Start and Stop the Survey If You Have Questions About the Survey Background Enplanements Business/Leisure Passenger Mix Your Airport's Market Olmpact of Terrorist Attacks Additional Comments Submit your Final	year to comply with the more stringent federal security regulations imposed since September 11, 2001, approximately what percentage of these costs do you expect to fund through each of the following sources? Please note: we recognize that some of the funding sources noted below may not be available for this purpose within the time frame we are asking about. Enter whole percentages, using numeric digits only, totaling 100%. Airport Improvement Program (AIP) Passenger facility charges (PFCs) State aid (taxes, loans, grants, etc.) Local aid (taxes, loans, grants, etc.) Tax-exempt or special facility bonds Airport revenue (including new or increased airline fees) Other funding source - describe below Total 100%	
② Question 15.	商 Overtion 15	<< < < ■ > >> >>	Totavach









Survey of Air Service at	t Small and Non-Hub Airports - Microsoft Internet Explorer	_ & ×
Sections	Submit your Final Answers	
Survey of Air Service at Small and Non-Hub	Please confirm or provide the following information so that we can contact you if we have questions:	
Airports	Name of Primary Respondent:	
Introduction	Title:	
How to Move Through the Survey	Telephone:	
How to Start and Stop	E-mail address:	
the Survey	Mailing Address:	
If You Have Questions About the Survey		
Background	29. When you have completed the questionnaire, and want GAO to	
Enplanements	use your responses, please click the "Completed" button below.	
Business/Leisure	 Completed Not completed 	
Passenger Mix	2. Without completed	
Your Airport's Market	When you have completed this questionnaire, please press the "Exit"	
Impact of Terrorist Attacks	button below to send this information to GAO and exit the questionnaire.	
	Thank you for your help!	
Additional Comments		
Submit your Final Answers	< Previous section	
	Print this page	
	Exit	
	Record 283	
	Questionnaire Programming Language - Version 5.0 U.S. General Accounting Office	
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